

# SWAMI VIVEKANAND GOVERNMENT COLLEGE GHUMARWIN BILASPUR (H.P.)

A REPORT ON

SATISFACTION SURVEY  
ON TEACHING-LEARNING AND CAMPUS FACILITIES  
(Based on Alumni, Teachers and Parents feedback)

SESSION: 2023-24



Estd. 1994

**T**his college being named after a great visionary, spiritual leader Swami Vivekananda has been established with the state government notification on dated July 1<sup>st</sup>, 1994 for running arts faculty only. The majestic and well designed building of the college was built by ACC and was handed over in 1999. Science and commerce faculties were started in 1998. The college is affiliated to H.P. University and was given due recognition under UGC section of 12(B) in 2008 and in 2 (F) in 2009. Two new vocational courses BCA and PGDCA were started in 2009 under self financing scheme. In the year 2012 M.A. English was started. In the same year another vocational course BBA was started under self financing scheme. In the year 2017-18, PG in Mathematics and Physics were started and from the session 2019-20 M.Com and MA in Political Science has been started. In the year 2019, NAAC team visited the college and the institution was accredited as “B grade” institution. Three more PG courses M.Sc. Chemistry, Botany and zoology were introduced in 2020. At present the college is spread over 73.11 bighas of land the entire campus of college is under CCTV surveillance and is connected to Wi-Fi and broadband internet system.

At present **2664** students coming from far-flung rural areas are studying in various UG and PG courses being run by this college. The college has well-furnished laboratories in the Science faculty and also in the Departments of Geography, Music and Computer Applications. It has a girl’s hostel having capacity to accommodate 91 ‘girls’ students. It has its own well-furnished gymnasium, examination hall, conference hall and Boxing ring. The college has a well-stocked library. The library has been shifted to a new building. The construction work of the new commerce block has processed.

The college is dedicated to the cause of learning by imparting education to inculcate a sense of responsibility devotional service among the students. The college provides a blend of academic, cultural, sports and intellectual resources. It also brings to the students a dynamic environment for the overall development of their personalities, aspirations and talents. In nut shell today, the college is known as on among the finest institutions in the state for Sciences, Humanities and Commerce. Over the years, the college has shown consistently very good results as compared to H.P.U. pass percentage and every year students of this college get positions in the merit list is notified by H.P.

**Vision of the college :** To enable students to become economically independent, mentally strong and spiritually elevated human beings and socially responsible and committed citizens.

**Mission of the college:** Mission of the college: Swami Vivekananda has said that education is 'the manifestation of the perfection already in man' so our endeavor is to 'manifest that perfection' by imparting quality and character building education to enable students to face the challenges of life and meet the needs of society. Our effort is always there to provide an environment conducive to innovation, creativity and team spirit and also to felicitate effective and fruit full interaction among faculty and students.

## METHODOLOGY

The main aim of this study was to assess the satisfaction level of Alumni, parents and teachers regarding campus facilities and teaching-learning process being adopted by the SVGC Ghumarwin so that necessary steps may be taken to provide better quality of education to existing and potential students. This study focused on Alumni, Parents and Teachers. Hence population for this study constitute parents, alumni and teachers serving during the session 2023-24 in the college. This study is mainly based on primary data and it has been collected using convenient cum snow ball sampling by developing structured questionnaire through Google form

## SAMPLING DESIGN

Convenient cum snow ball sampling has been used to collect desired information as per following sampling detail:

**Table 1.1 Sample size**

<b>Population</b>	<b>Number</b>
<b>Alumni</b>	91
<b>Teachers</b>	46
<b>Parents</b>	203

**Population:** Student's parents, alumni, existing teachers during academic session 2023-24 .

**Sampling unit/sampling element:** Male, Female

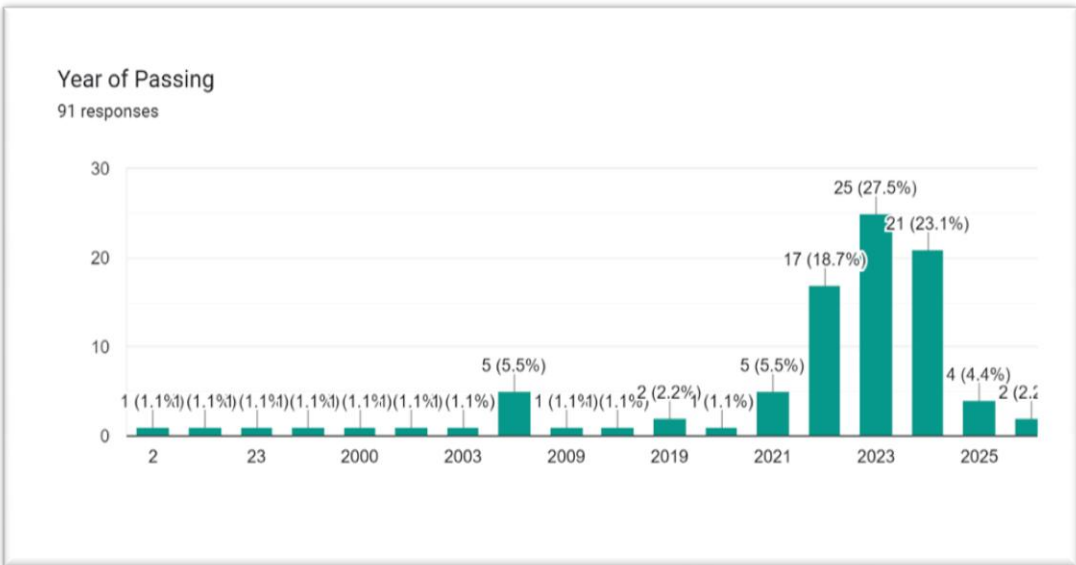
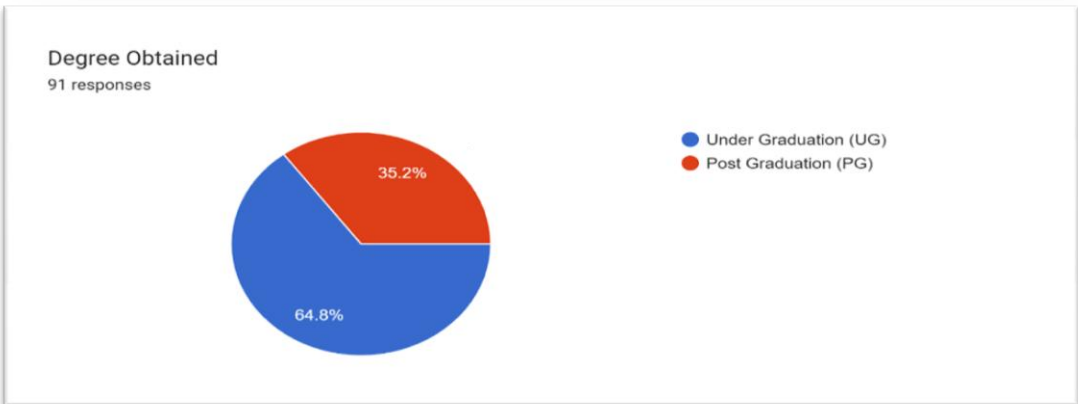
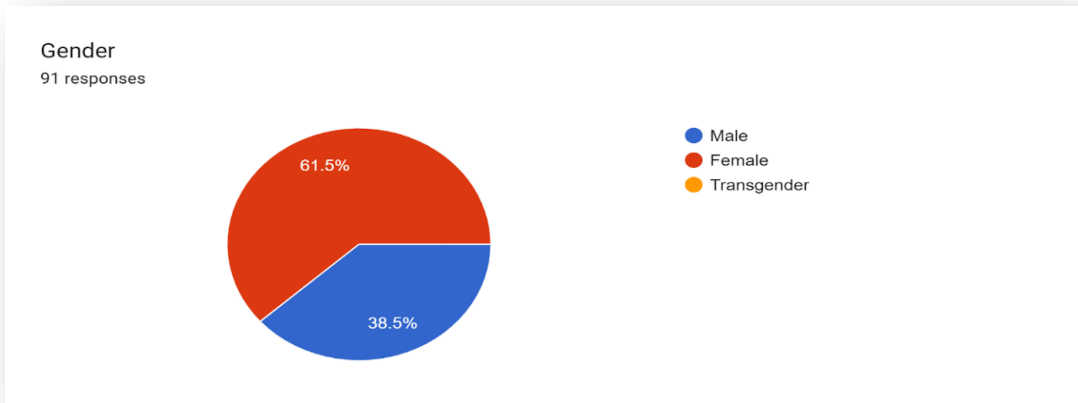
**Sampling frame:** teachers pay roll and relevant office record

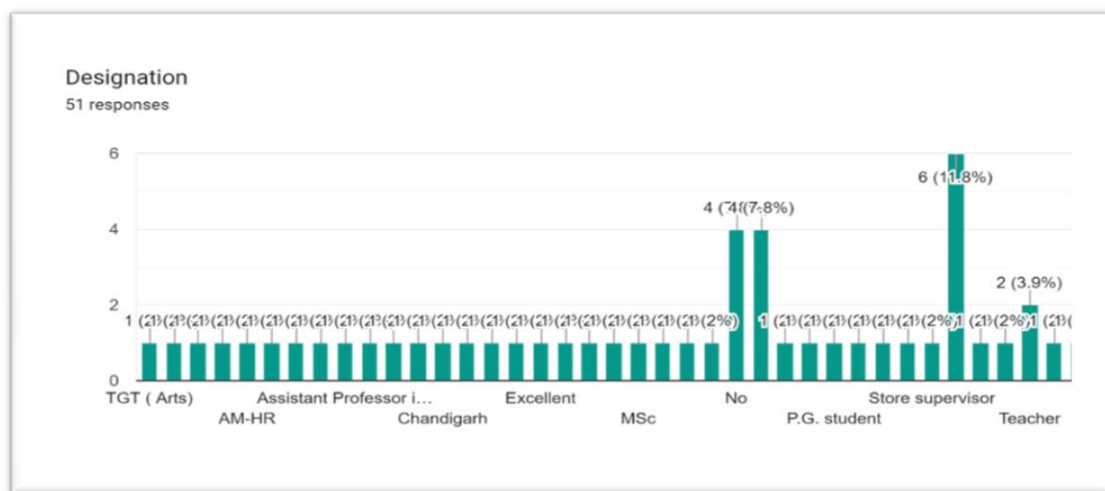
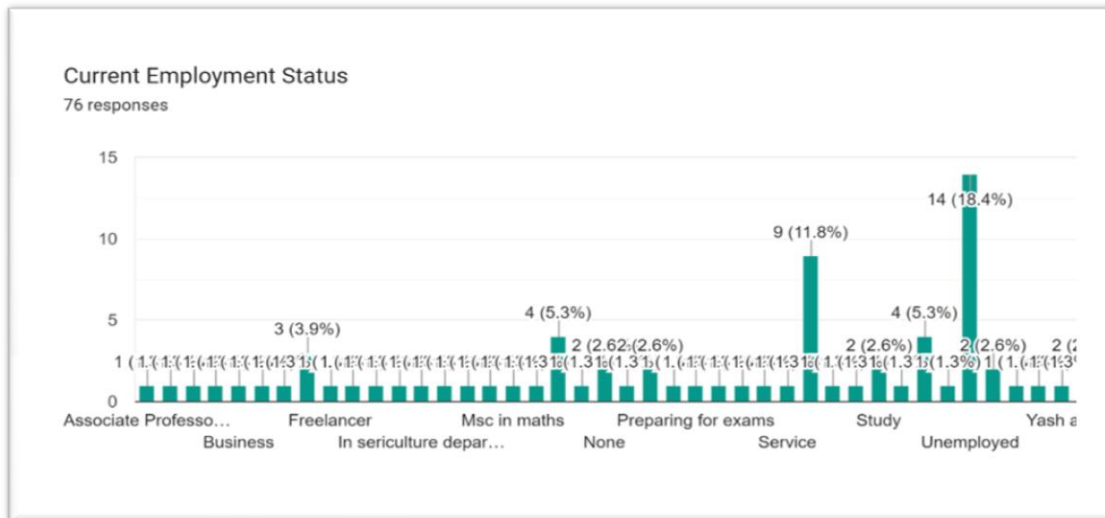
**Sample size:**

- Alumni
- Teachers
- Parents

## SECTION- B

### Analysis of the Alumni feedback on Teaching and “campus facilities” of SVGC Ghumarwin

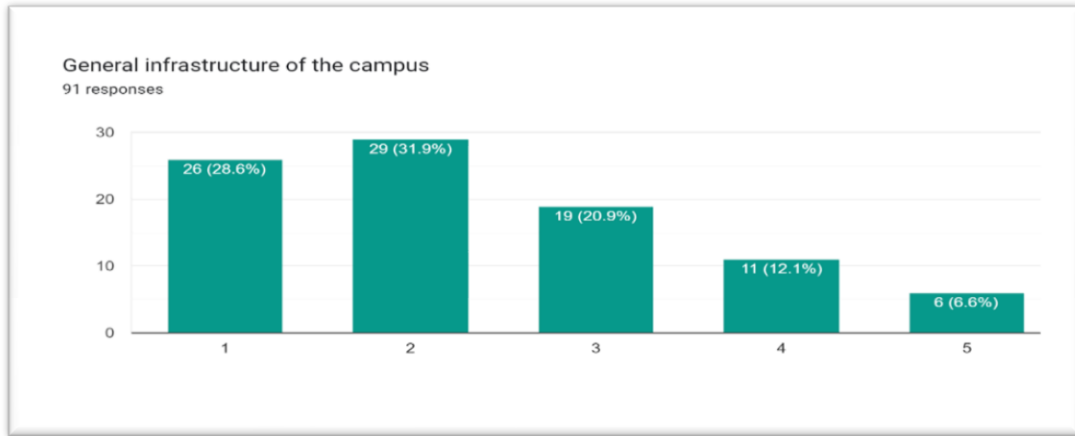




**Exhibit18 Opinion of respondents towards quality of general infrastructure in the college**

Response	Frequency	Percentage
Excellent	26	28.6
Very Good	29	31.9
Good	19	20.9
Average	11	12.1
Below Average	6	16.6
<b>Total</b>	<b>91</b>	<b>100</b>

Source: Data compiled through questionnaire using Google form

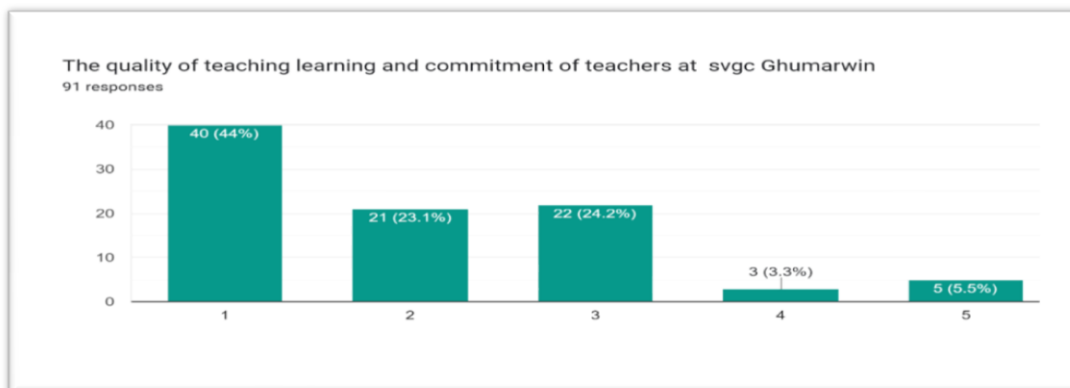


It is revealed from the above exhibit that the majority of the respondents have given their opinion that college hosts very good followed by excellent quality infrastructure. However, the survey has been conducted using the small number of respondents and cannot be generalized

**Exhibit 19 Opinion of respondents towards quality of teaching learning and commitment of teachers in the college**

Response	Frequency	Percentage
Excellent	40	44
Very Good	21	23.1
Good	22	24.2
Average	3	3.3
Below Average	5	5.5
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

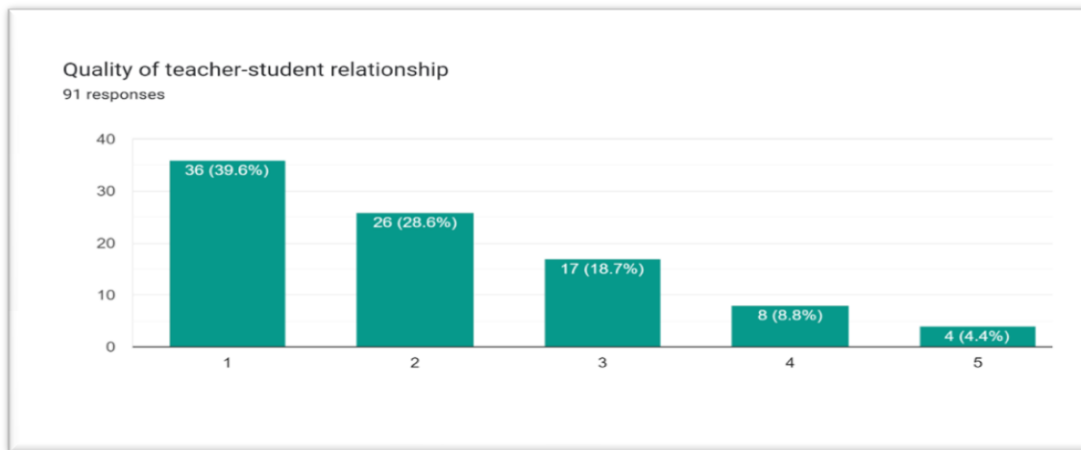


It is apparent from the exhibit 19 that the majority of respondents have described that college has very good quality of teaching learning and teachers are committed toward their profession. The majority of the respondents that is 44 percent, have mentioned that quality of teaching learning is excellent in the college.

**Exhibit 20 Opinion of respondent towards teacher students' relationship**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Excellent	36	39.6
Very Good	26	28.6
Good	17	18.7
Average	8	8.8
Below Average	4	4.4
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

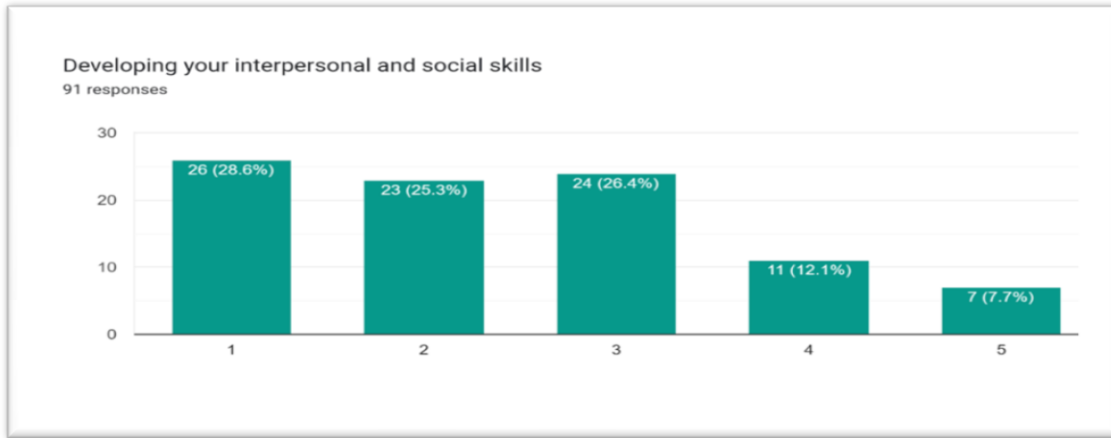


It is apparent from the Exhibit 20 that the 68.2 percent of respondents have described that relationship between the teachers and students have been excellent and very good both in the college

**Exhibit 21 Opinion of respondent towards developing interpersonal and social skill among themselves by the college**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Excellent	26	28.6
Very Good	23	25.3
Good	24	26.4
Average	11	12.1
Below Average	7	7.7
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

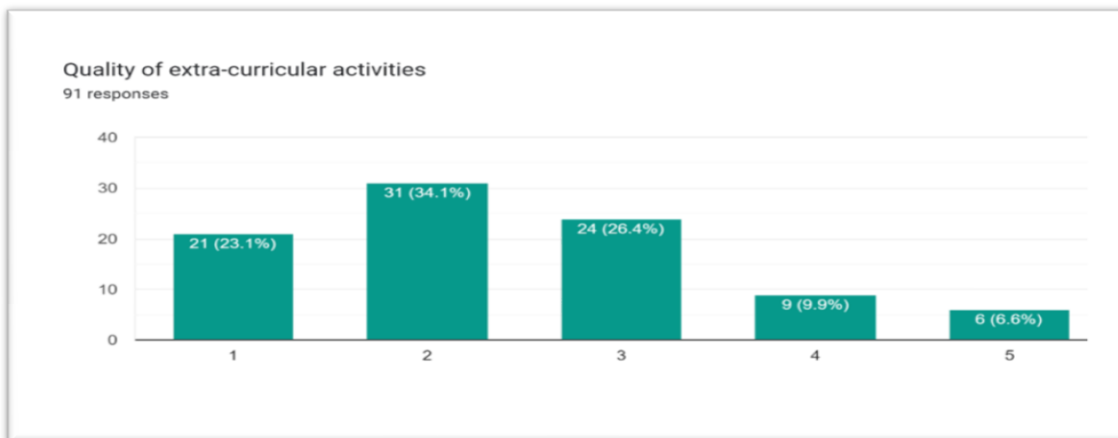


It is apparent from the table that the majority of respondents have described that college has developed interpersonal and social skill among themselves

**Exhibit 22 Opinion of respondent towards status of extracurricular activities in the college**

Response	Frequency	Percentage
Excellent	21	23.1
Very Good	31	34.1
Good	24	26.4
Average	9	9.9
Below Average	6	6.6
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form



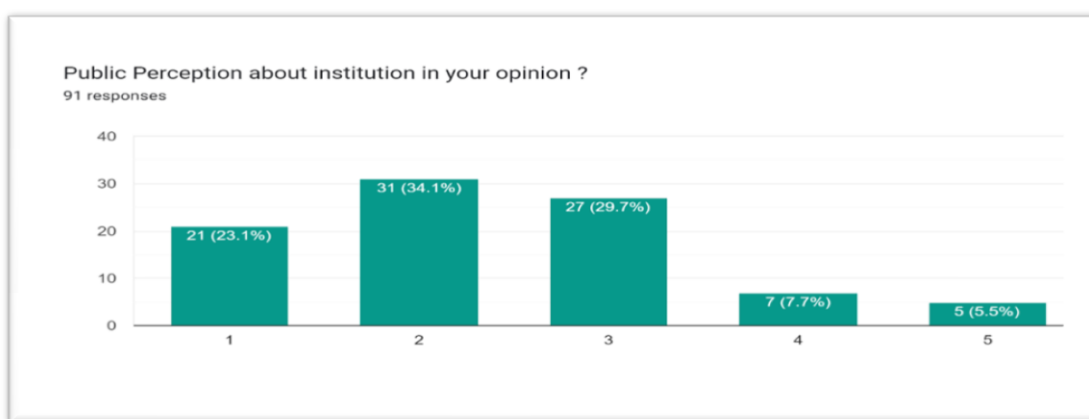
It is presented from the table an attempt has been made to examine the status of extracurricular activities in the college. It has been found that majority of the alumni (34.1%) thinking that activities of the college is very good and few respondents fall under below average statement (6.6%).



**Exhibit 23 Opinion of respondents towards public perception about the college**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Excellent	21	23.1
Very Good	31	34.1
Good	27	29.7
Average	7	7.7
Below Average	5	5.5
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

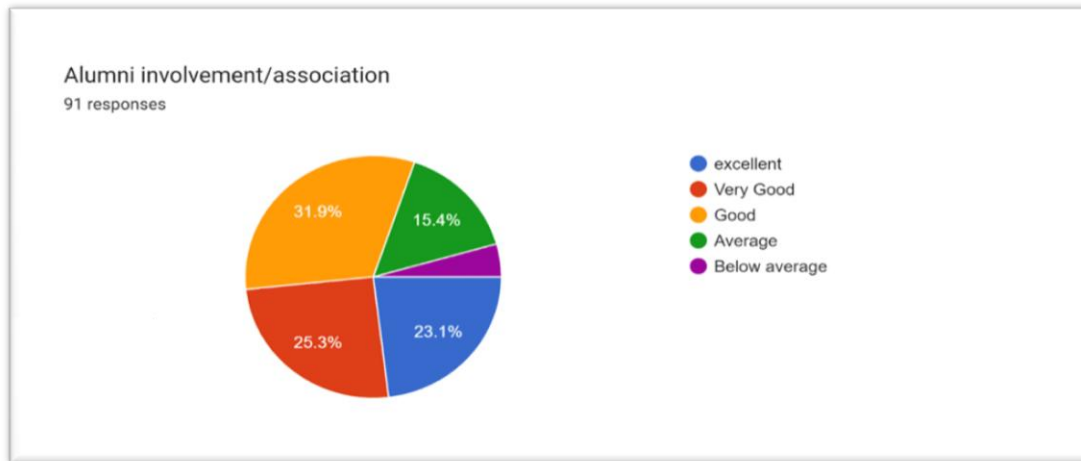


Core values play a very important role in undermining positive perceptions of institution and this can be reflected from the table that the majority of respondents have labelled the SVGC Ghumarwin is the best college in the area and growing well as per its core values

**Exhibit 24 Opinion of respondents towards Alumni association/involvement**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Excellent	21	23.1
Very Good	23	25.3
Good	29	31.9
Average	14	15.4
Below Average	4	4.4
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

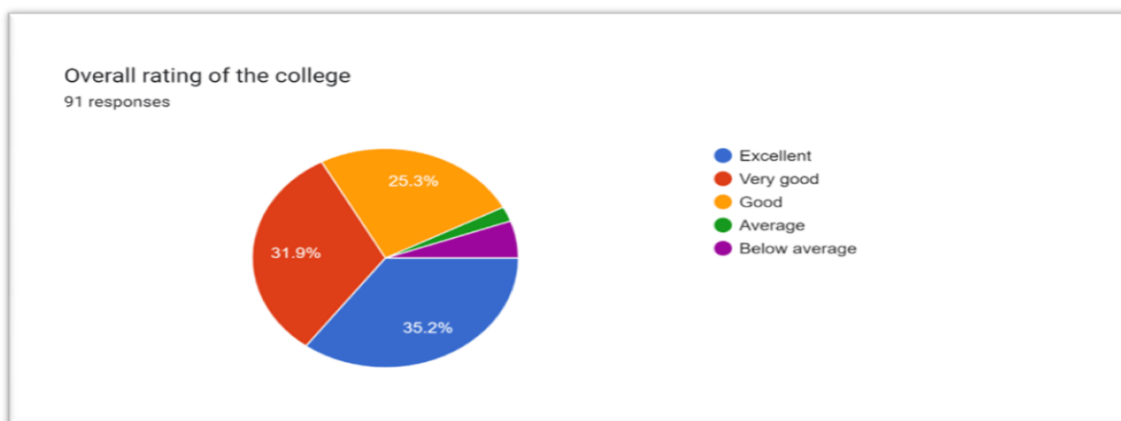


The above table revealed that the large chunk of respondent's alumni involvement is good in the college i.e. (31.9 %) and (25.3%) is very good, (4.4 %) respondents few involvements in the college.

**Exhibit 25 opinion of respondents towards overall rating of the college**

Response	Frequency	Percentage
Excellent	32	35.2
Very Good	29	31.9
Good	23	25.3
Average	2	2.2
Below Average	5	5.5
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form



It is noted from the above table that more than (35.2%) of the respondents' opinion towards overall rating of the college is excellent and (31.9%) fall under the very good category, average and below average alumni percent very low compare to excellent.

**Exhibit 26 opinion of respondents towards role of college in improvement their career prospects**

Response	Frequency	Percentage
Yes	63	69.2
No	9	9.9
May be	19	20.9
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

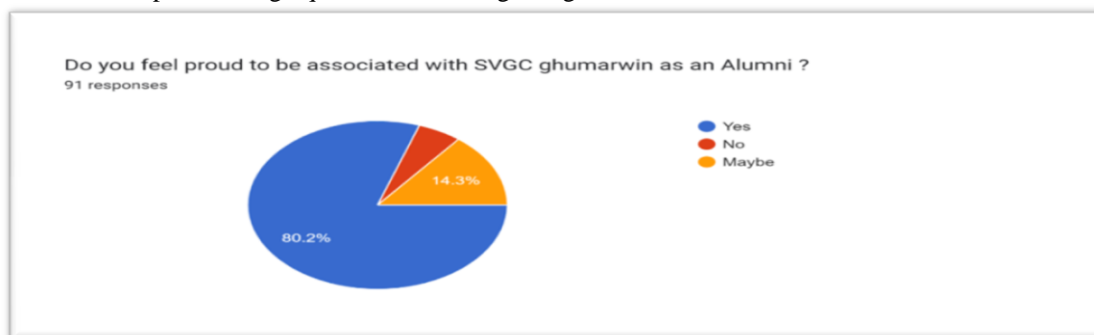


As evident from the above table (69.2%) of the alumni opinioned “YES” regarding role of the college in improvement their career prospect is good and (9.9%) alumni respondent negative opinion. Majority apparent “MAY BE” i.e. (20.9%) perception for improvement their career prospects

**Exhibit 27 opinion of respondents towards feeling Proud to be alumni of this college**

Response	Frequency	Percentage
Yes	73	80.2
No	5	5.5
May be	13	14.3
<b>Total</b>	<b>91</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form



It is apparent from the above table that the majority of alumni (80.2) percent feeling proud to be alumni of this college and (5.5 %) unsatisfactory emotion with the college.

## SECTION -C

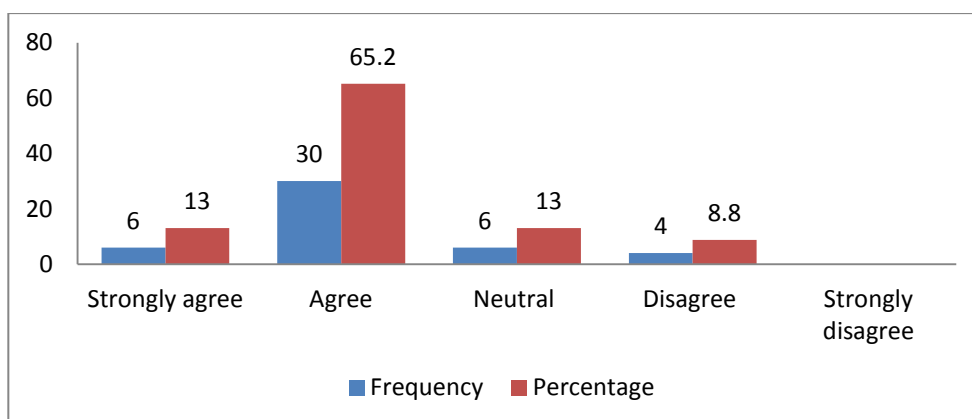
### Analysis of the Teacher's feedback on teaching and campus facilities of SVGC Ghumarwin:

Teachers are responsible for building human characters, the peace and development of a progressive society. A teacher's perception of different important subjects will build a person's opinion. Keeping in view the importance of teachers for students and for an institution an attempt has been made to examine the perception of teachers regarding existing curriculum being taught in SVGC Ghumarwin and to invite suggestions for improvements.

#### Exhibit 41 Opinion of the teachers regarding well defined Aim and objectives of the syllabi

Response	Frequency	Percentage
Strongly agree	6	13
Agree	30	62.2
Neutral	6	13
Disagree	4	8.7
Strongly disagree	-	-
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire

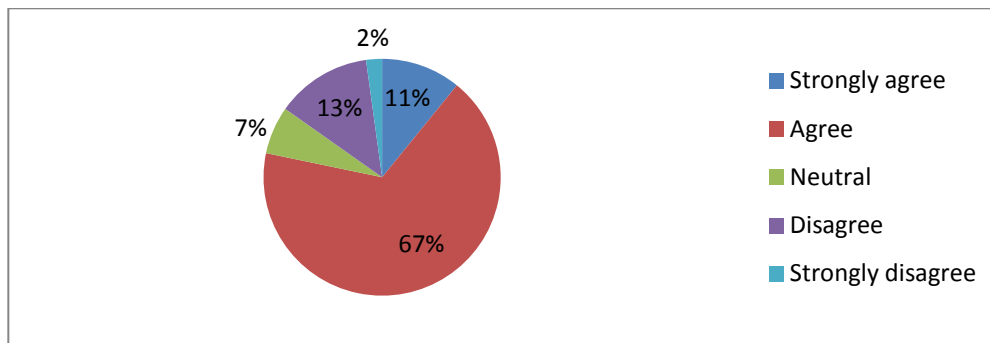


It is evident from the above Exhibit that more than 75.2 % of the respondents are satisfied with the syllabus taught by them, whereas 21.7 % of the teachers are not found satisfied to some extent only.

**Exhibit 42 Opinion of the teachers that they get adequate time for the completion of syllabus during the year/semester.**

Response	Frequency	Percentage
Strongly agree	5	10.9
Agree	31	67.4
Neutral	3	6.5
Disagree	6	13
Strongly disagree	1	2.2
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire

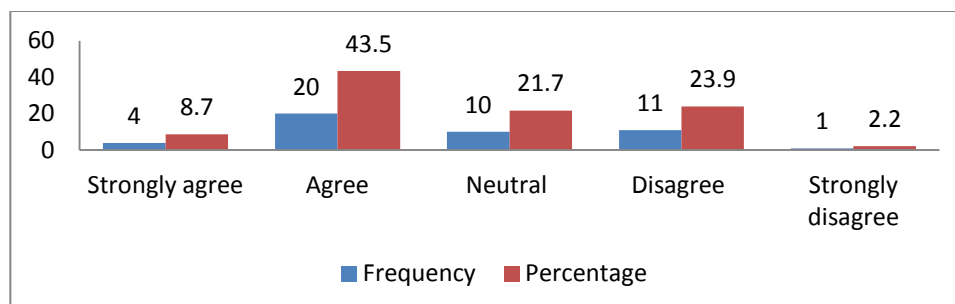


It is evident from the above **Exhibit 42** that above 78.3% of the respondents are satisfied with the syllabus taught by them, whereas 21.7% teachers are found satisfied to some extent only.

**Exhibit 43 Opinion of the teachers that Curriculum is skill oriented and develops innovative thinking**

Response	Frequency	Percentage
Strongly agree	4	8.7
Agree	20	43.5
Neutral	10	21.7
Disagree	11	23.9
Strongly disagree	1	2.2
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire

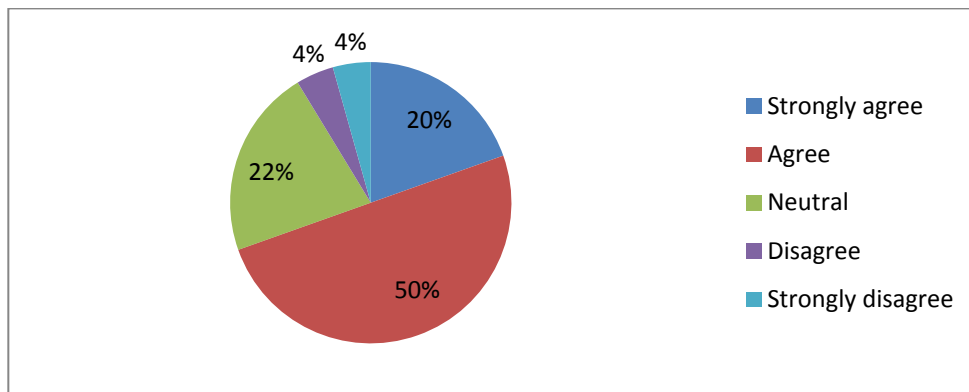


Given Exhibit 43 reveals that only about 52.2 % of the respondents showed satisfaction with course contents in context of its creation of employability skills. Rest of the respondents have revealed that they are either have nothing to comment or disagree with the above statement.

**Exhibit 44 Opinion of the teachers that ICT infrastructure is well developed for effective teaching and learning**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Strongly agree	9	19.6
Agree	23	50
Neutral	10	21.7
Disagree	2	4.3
Strongly disagree	2	4.3
<b>Total</b>	<b>46</b>	<b>100</b>

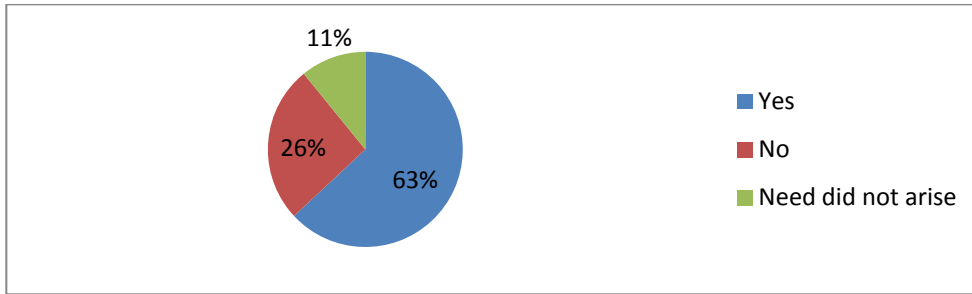
Source: Data compiled through questionnaire



It is evident from exhibit 44 that more than 69.6 % of teachers state that ICT infrastructure is well developed for the effective teaching and learning. They prefer to use Google Meet app for most of the online teaching to explain everything in real time class.

**Exhibit 45 Opinion of teachers that they suggest changes in the syllabus of your course to the Board of studies from your experience**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	29	63
No	12	26.1
Need did not arise	5	10.9
<b>Total</b>	<b>46</b>	<b>100</b>

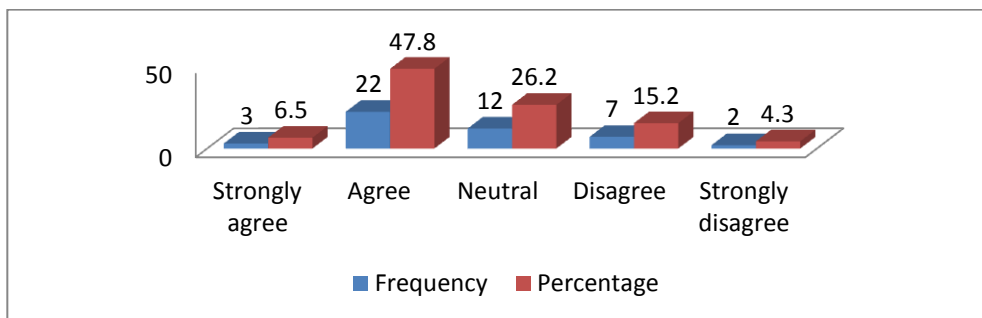


The above Exhibit 63 % the opinion of teachers regarding need for change in the syllabus of course by Board of Studies. As evident from the above table, there has been found an asymmetry over this statement where above 37 % of teachers denied for any change in course syllabus, whereas above 63% teachers showed their concern for change in the syllabus.

**Exhibit 46 Opinion of teachers that Curriculum has relevance to real life situations, reflects current trends and practices**

Response	Frequency	Percentage
Strongly agree	3	6.5
Agree	22	47.8
Neutral	12	26.1
Disagree	7	15.2
Strongly disagree	2	4.3
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire

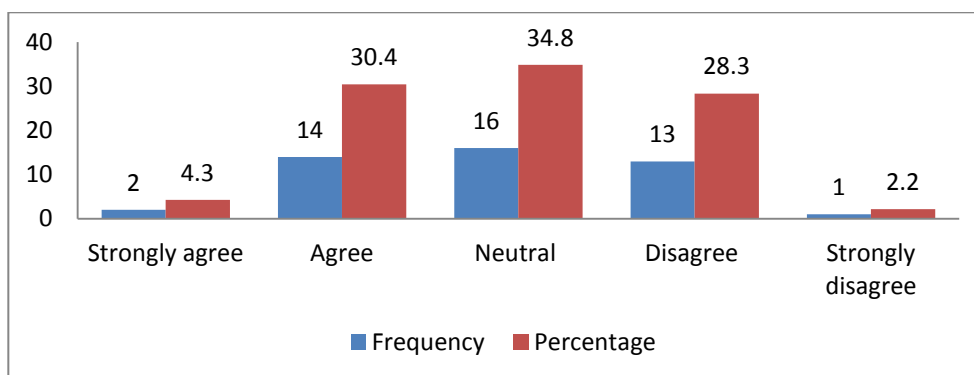


The above **Exhibit 46** and figure presents the opinion of teachers that Curriculum has relevance to real life situations, reflects current trends and practices. Form the above exhibit is is evident that only 54.2 % of the respondents feels that the curriculum has real life relevance. Rest of the respondents are of the opinion that curriculum is not related to the real life situations.

**Exhibit 47 Opinion of teachers that curriculum fulfils industrial and societal needs**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Strongly agree	2	4.3
Agree	14	30.4
Neutral	16	34.8
Disagree	13	28.3
Strongly disagree	1	2.2
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire



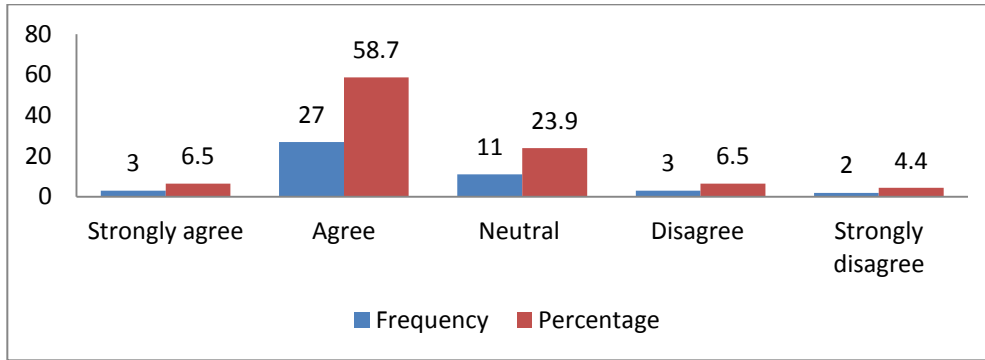
As given in the exhibit 47 it is revealed that only 34.7 % of the respondents showed their satisfaction with the curriculum that fulfills industrial and societal needs

**Exhibit 48 Opinions of the teachers that curriculum addresses issues relevant to values and ethics**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Strongly agree	3	6.5
Agree	27	58.7
Neutral	11	23.9
Disagree	3	6.5
Strongly disagree	2	4.3
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire



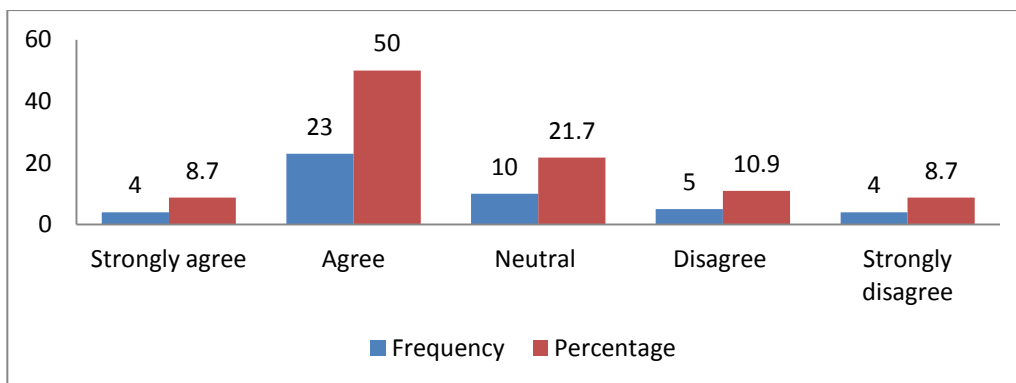


The above Exhibit 48 reveals that majority of the respondents showed a strong need to add topics related to value and ethics in the curriculum.

**Exhibit 49 Opinion of the teachers that periodical revision of curriculum is undertaken**

Response	Frequency	Percentage
Strongly agree	4	8.7
Agree	23	50
Neutral	10	21.7
Disagree	5	10.8
Strongly disagree	4	8.7
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire

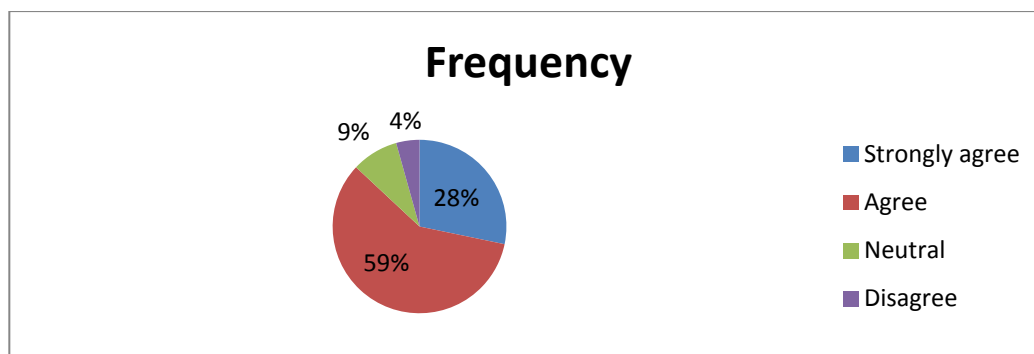


From the above Exhibit 49 it is represented that 58.7 % of the teachers have agreed on the statement the periodical revision of curriculum should be undertaken. Whereas about 41.3 % of the respondents have dis-agreed on the same statement.

**Exhibit 50 Opinion of the teachers towards need for review of the syllabus**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Strongly agree	13	28.3
Agree	27	58.7
Neutral	4	8.7
Disagree	2	4.3
Strongly disagree	---	---
<b>Total</b>	<b>46</b>	<b>100</b>

Source: Data compiled through questionnaire



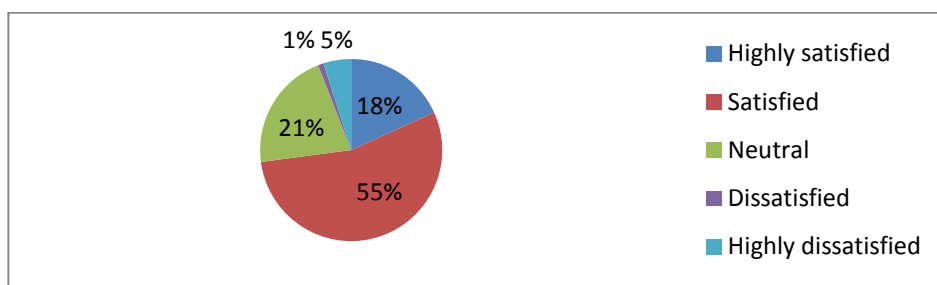
As per the above table, most of the respondents (88% of the teachers) have agreed that there is a need to review the syllabus.

**SECTION-D**  
**Analysis of the parent’s feedback on teaching–learning process and campus facilities of SVGC Ghumarwin**

**Exhibit 28 Classification of respondents on the basis of their satisfaction towards admission procedure**

<b>Response</b>	<b>Frequency</b>	<b>Percentage</b>
Highly satisfied	37	18.2
Satisfied	111	54.7
Neutral	43	21.2
Dissatisfied	2	1
Highly dissatisfied	10	4.9
<b>Total</b>	<b>203</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

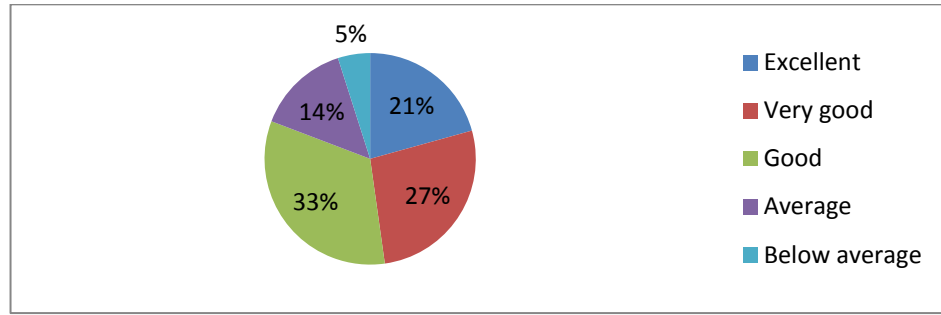


It is evident from above table and figure that 73.1 % respondent are satisfied with admission procedure of the college

**Exhibit 29 Classification of respondents on the basis of their satisfaction towards infrastructure facilities**

<b>Responses</b>	<b>Frequency</b>	<b>percentage</b>
Excellent	42	20.7
Very good	55	27.1
Good	67	33
Average	29	14.3
Below average	10	4.9
<b>Total</b>	<b>203</b>	<b>100</b>

**Source:** Data compiled through questionnaire using Google form

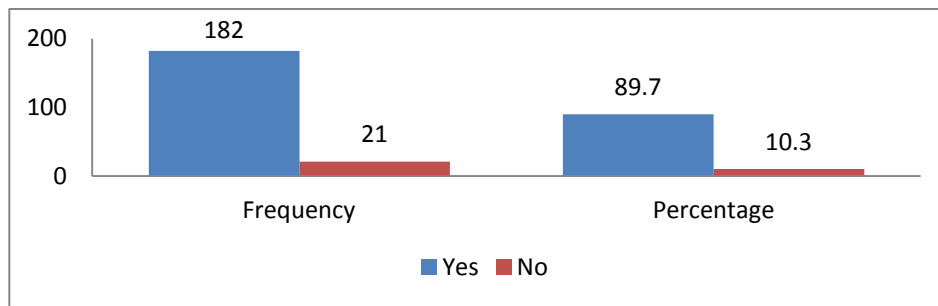


It is evident from the table that 7.8% parents are satisfied with the College infrastructure facilities. On the basis of responses it can be concluded that infrastructure facilities are not satisfactory.

**Exhibit 30 Classification of respondents on the basis of their opinion towards communication between student and teachers**

Responses	Frequency	Percentage
Yes	182	89.7
No	21	10.3
Total	203	100

Source: Data compiled through questionnaire using Google form

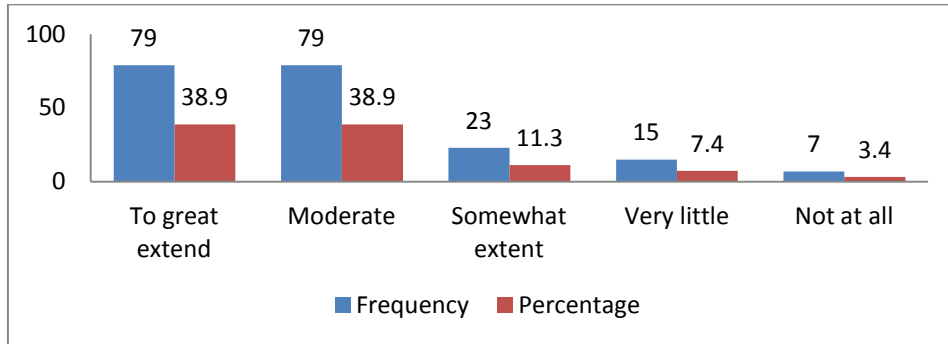


It is apparent from the table and figure that the majority of respondents (89.7 % of Parents) opined that communication is smooth between teacher and student while 10.3.% believe that communication is uneven. On the basis of responses it can be concluded that communication process is smooth and fair between teacher and student.

**Exhibit 31 Classification of respondents on the basis of their Opinion whether the child is motivated by teacher for learning.**

Responses	Frequency	Percentage
To great extend	79	38.9
Moderate	79	38.9
Somewhat extent	23	11.3
Very little	15	7.4
Not at all	7	3.4
Total	203	100

Source: Data compiled through questionnaire using Google form

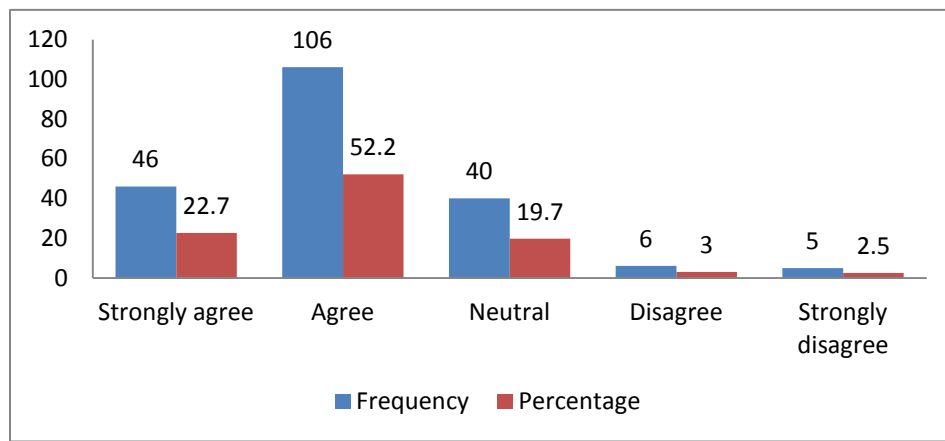


It is evident from the above figure and table that the 77.8% of respondent are in agreement that teacher’s motivates the students to learn things. Students are encouraged by teachers to participate in academic activities.

**Exhibit 32 Classification of respondents on the basis of their Opinion whether institute provide multiple opportunities to learn and grow.**

Responses	Frequency	Percentage
Strongly agree	46	22.7
Agree	106	52.2
Neutral	40	19.7
Disagree	6	3
Strongly disagree	5	2.5
Total	203	100

Source: Data compiled through questionnaire using Google form

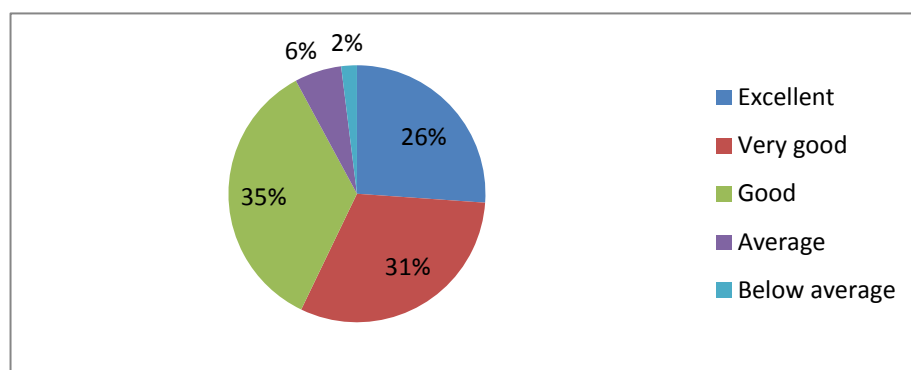


It is evident from the table that only 75.1% respondents are fully satisfied with the multiple opportunities available in college to learn and grow and it is clearly reflected from our results in academics and sports.

**Exhibit 33 Classification of respondents on the basis of their opinion toward co-operation of administrative staff**

<b>Responses</b>	<b>Frequency</b>	<b>percentage</b>
Excellent	53	26.1
Very good	63	31
Good	71	35
Average	12	5.9
Below average	4	2
Total	203	100

**Source:** Data compiled through questionnaire using Google form

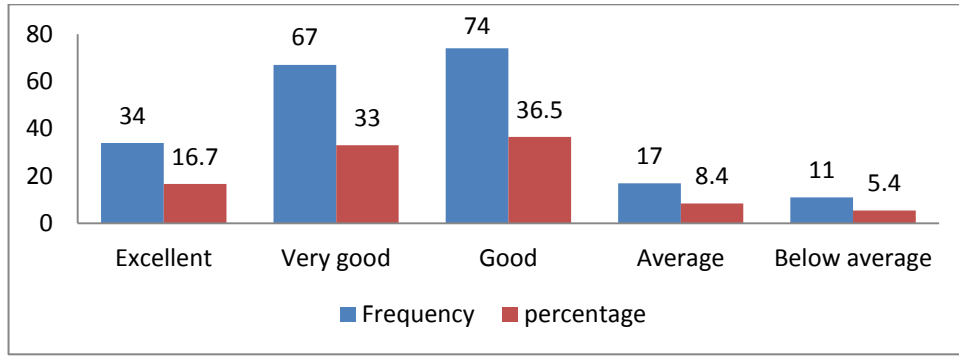


It is evident from the table that only 66% respondents are fully satisfied with the co-operation of administrative staff . On the basis of responses it can be concluded that there is need to be more co-operation from administration staff toward students.

**Exhibit 34 Classification of respondents on the basis of their opinion toward use of latest technology by the college**

<b>Responses</b>	<b>Frequency</b>	<b>percentage</b>
Excellent	34	16.7
Very good	67	33
Good	74	36.5
Average	17	8.4
Below average	11	5.4
Total	203	100

**Source:** Data compiled through questionnaire using Google form

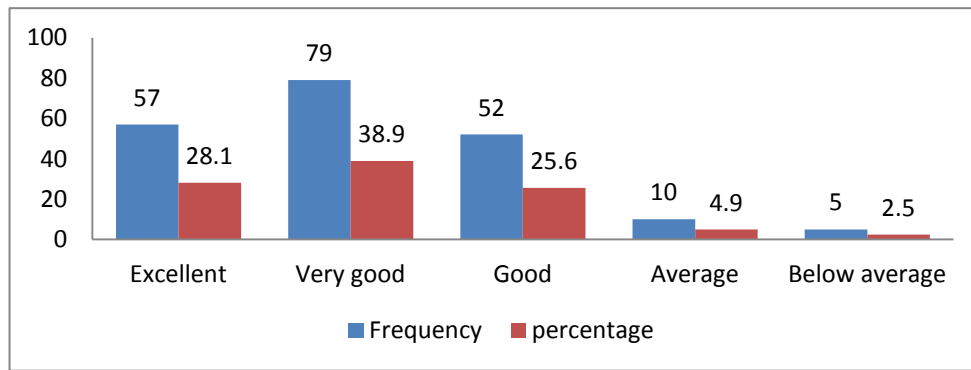


About 86.2% percent respondents are satisfied toward use of latest technology by the college which is satisfactory.

**Exhibit 35 Classification of respondents on the basis of their opinion toward quality of teaching in the college**

Responses	Frequency	percentage
Excellent	57	28.1
Very good	79	38.9
Good	52	25.6
Average	10	4.9
Below average	5	2.5
Total	203	100

Source: Data compiled through questionnaire using Google form

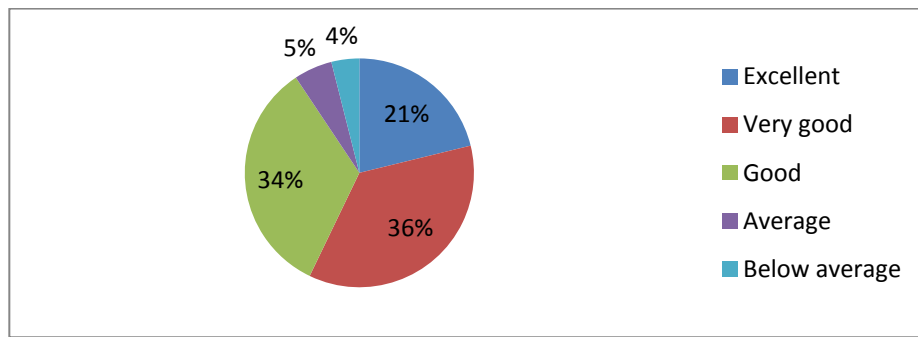


It is evident from the above figure and table that the 92% of respondent are in agreement that quality of teaching is upto mark in the college

**Exhibit 36 Classification of respondents on the basis of their opinion toward students counseling and guidance**

Responses	Frequency	percentage
Excellent	43	21.2
Very good	73	36
Good	68	33.5
Average	11	5.4
Below average	8	3.9
Total	203	100

Source: Data compiled through questionnaire using Google form

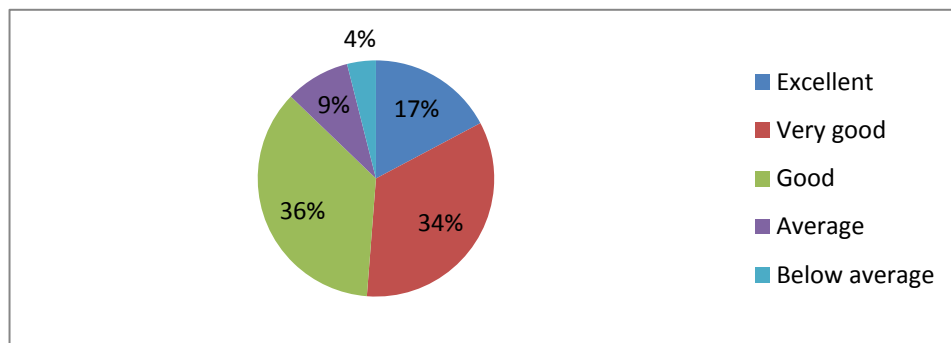


It is apparent from the table that the 90.7% of respondents of SVGC Ghumarwin opined helpful nature of teachers and providing guidance as regards to teacher's advice to their career

**Exhibit 37 Classification of respondents on the basis of their opinion toward improvement in soft skills, ethics, morality etc. in their ward while studying in the college?**

Responses	Frequency	percentage
Excellent	35	17.2
Very good	69	34
Good	73	36
Average	18	8.9
Below average	8	3.9
Total	203	100

Source: Data compiled through questionnaire using Google form



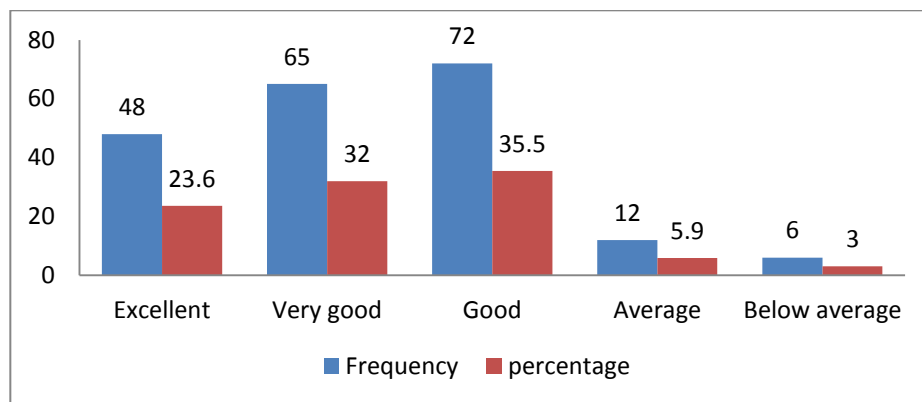


It is apparent from the table that the 87.2% of respondents of SVGC Ghumarwin opined toward improvement in soft skills, ethics, morality etc. in their ward while studying in the college.

**Exhibit 38 Classification of respondents on the basis of their opinion toward Environment of the college for overall development of the college**

Responses	Frequency	percentage
Excellent	48	23.6
Very good	65	32
Good	72	35.5
Average	12	5.9
Below average	6	3
Total	203	100

Source: Data compiled through questionnaire using Google form

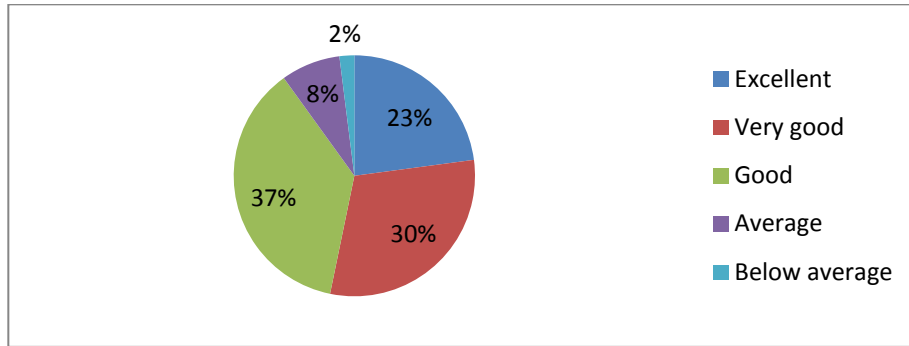


It is evident from the table that the 91.1% of our students of SVGC Ghumarwin are fully satisfied toward Environment of the college for overall development of the college.

**Exhibit 39 Classification of respondents on the basis of their opinion toward Accessibility of teachers for all matters of concern**

Responses	Frequency	percentage
Excellent	46	22.9
Very good	61	30.3
Good	74	36.8
Average	16	8
Below average	4	2
Total	203	100

Source: Data compiled through questionnaire using Google form

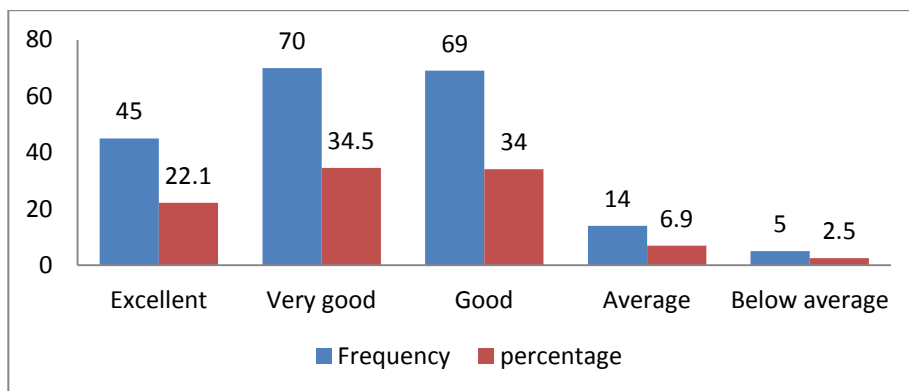


It is evident from the above figure and table that the 90% of respondents of SVGC Ghumarwin are in agreement with accessibility of teachers for all matters of concern

**Exhibit 40 Classification of respondents on the basis of their opinion toward facilities and motivation to participate in extra co-curricular activities**

Responses	Frequency	percentage
Excellent	45	22.2
Very good	70	34.5
Good	69	34
Average	14	6.9
Below average	5	2.5
Total	203	100

Source: Data compiled through questionnaire using Google form



It is evident from the above figure and table that the 80.7% of respondents of SVGC Ghumarwin are opined to ward better facilities and motivation to participate in extra co-curricular activities

## **CONCLUSION AND SUGGESTIONS**

The present survey has been undertaken with the objectives to study the perception and satisfaction level of alumni towards campus facilities and the teaching-learning process of Swami Vivekananda Government Degree College Ghumarwin and to check the perception and satisfaction level of teachers towards different aspects of the curriculum taught by teachers. The present survey is based on an overall sample of 340 respondents including alumni, teachers and parents. The results of this survey are summarised as under:


From Alumni feedback analysis we found that they are highly satisfied with the amenities provided by the institution and the institution also has a positive public image. Parents are content with online teaching and stressed over taking online tests, assignments, and quizzes regularly. The majority of the teachers showed dissatisfaction with course contents in the context of employability skills and showed a strong need to start some additional value-added job-oriented courses in the existing curriculum. Most of the respondents have labelled the SVGC Ghumarwin as the best college in the area and growing well as per its core values.

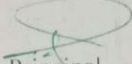
## **SUGGESTIONS**

### **Suggestions are received from stakeholders (Teachers, Alumni and parents)**

1. College should take up the matter of providing more faculty members in undergraduate and postgraduate programmes in order to improve teacher-student ratio and to provide high-quality education and research.
2. Regular career/job-oriented programmes and seminars should be organized.
3. Campus placement sessions should be planned in the institution.
4. To improve the learning experience, group discussions or hands-on demonstrations should be organized.
5. To improve students' access to digital resources and research materials, increase the number of computers and internet speed in the E-library and provide more e-resources in the E-library.
6. The library should have more books by international authors. Books other than the syllabus for skill or overall development will be made available in the library.
7. Parking facilities for students should be improved.
8. Institution should take steps to develop an online app for students' attendance and feedback.
9. Well-equipped laboratory facilities will be provided for UG/PG students to improve their practical knowledge.
10. To ensure hygiene and a well-maintained environment, the campus should be cleaned and beautified on a regular and comprehensive basis, including the classrooms and common areas.
11. More classrooms should be added for PG programmes and all classrooms should be equipped with LED projectors and interactive panels to improve the audio visual learning experience.
12. Programmes focusing on employment and skill development should be organized. Incorporate a life story of a prominent social reformer, leader, or scientist into the curriculum to instill moral and social values in students.

13. To encourage interest in sports, more sports infrastructure facilities/renovation of current facilities would be provided to students.
14. There should be efforts to enhance the amount of filtered drinking water to students. Proper water fixtures should be installed in boys' and girls' toilets.
15. Hostel facilities should be offered for boys, as well as for all needy girls.
16. A sufficient new technology infrastructure, including IT Labs, a media lab and on-campus media production software should be made available to students.
17. Students should have more opportunities for internships and industry training. Internships in the tourism industry should be arranged in the same way that those in the hospitality sector.
18. More extracurricular and co-curricular activities should be organized for students to showcase their talent.
19. ATM facilities should be available to students in college campus.
20. Syllabus to be employable, skill oriented and to inculcate social values among students.
21. Regular OSA meetings should be organized.

  
 Convenor (Dr. Vikram Kapil)

  
 Principal  
 SVGC Ghumarwin

## Sample of Questionnaire

### Alumni Feedback- SVGC Ghumarwin

The aim of the survey is to examine the Perception and satisfaction level of alumni towards campus facilities and teaching learning process of SVGC college Ghumarwin.

\* Indicates required question

1. Email \*
2. Name of the Alumni \*
3. Gender \*

Mark only one oval.

- Male
- Female
- Transgender

4. Degree Obtained\*

Mark only one oval.

- Under Graduation (UG)
- Graduation (PG)

5. Year of Passing \*
6. Current Employment Status
7. Designation
8. Name and address of the organization

**Please rate the following factors as you perceive them.**

9. General infrastructure of the campus \*

**1- Excellent**

**2- Very good**

**3- Good**

**4-Average**

**5-Below Average**

*Mark only one oval.*

**Excellent**

1

2

3

4

5

Below Average

10. The quality of teaching learning and commitment of teachers at SVGC Ghumarwin \*

**1- Excellent**

**2- Very good**

**3- Good**

**4-Average**

**5-Below Average**

*Mark only one oval.*

**Excellent**

1

2

3

4

5

Below Average

11. Quality of teacher-student relationship \*

**1- Excellent**

**2- Very good**

**3- Good**

**4-Average**

**5-Below Average**

*Mark only one oval.*

**Excellent**

1

2

3

4

5

Below Average

**12. Developing your interpersonal and social skills \***

**1- Excellent**

**2- Very good**

**3- Good**

**4-Average**

**5-Below Average**

*Mark only one oval.*

**Excellent**

1

2

3

4

5

Below Average

**13. Quality of extra-curricular activities \***

**1- Excellent**

**2- Very good**

**3- Good**

**4-Average**

**5-Below Average**

*Mark only one oval.*

**Excellent**

1

2

3

- 4
  - 5
- Below Average

**14. Public Perception about institution in your opinion ? \***

- 1- Excellent
- 2- Very good
- 3- Good
- 4-Average
- 5-Below Average

*Mark only one oval.*

- Excellent**
- 1
  - 2
  - 3
  - 4
  - 5
- Below Average

**15. Alumni involvement/association \***

**Mark only one oval**

- 1  **Excellent**
- 2  **Very Good**
- 3  **Good**
- 4  **Average**
- 5  **Below Average**

**16. Overall rating of the college \***

**Mark only one oval**

- 1  **Excellent**
- 2  **Very Good**
- 3  **Good**
- 4  **Average**
- 5  **Below Average**

**17. Did the college improve your career prospects ? \***

**Mark only one oval**

- 1  **Yes**
- 2  **No**
- 3  **May be**

18. Do you feel proud to be associated with SVGC Ghumarwin as an Alumni ? \*

Mark only one oval

- 1        Yes
- 2        No
- 3        May be

19. One big improvement you want to see in SVGC Ghumarwin

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Forms

Google

### Parents Feedback Survey

\* Indicates required question

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- 1. Email \*
- 2. Parents/Guardian Name
- 3. Designation
- 4. Name of the ward
- 5. Employment Status \*

Mark only one oval

- 1        **Govt. Sector**
- 2        **Private Sector**
- 3        **Semi-Govt.**
- 4        **Others**

- 6. Course of ward

-----



Please rate the following factors as you perceive them

7. Please rate your satisfaction level about college admission procedure? \*

1- Highly Satisfied

2- Satisfied

3- Neutral

4-Dissatisfied

5-Highly Dissatisfied

*Mark only one oval.*

**Highly Satisfied**

1

2

3

4

5

Highly Dissatisfied

8. Rate college infrastructure facilities? \*

1- Excellent

2- Very good

3- Good

4-Average

5-Below Average

*Mark only one oval.*

**Excellent**

1

2

3

4

5

Below Average

9. Do you feel that communication is smooth between student and teacher? \*

Mark only one oval

1  Yes

2  No

10. Does your child is motivated by teachers for learning? \*

1- To great Extent

2- Moderate

3- Somewhat Extent

4-Very little

5-Not at all

*Mark only one oval.*

**To great Extent**

1

2

3

4

5

**Not at all**

11. Do you feel the institute provides multiple opportunities to learn and grow? \*

1- Strongly Agree

2- Agree

3- Neutral

4-Disagree

5-Stronly Disagree

*Mark only one oval.*

**Strongly Agree**

1

2

3

4

5

**Strongly Disagree**

12. Co-operation by the administrative staff \*

**Mark only one oval**

1  Excellent

2  Very Good

- 3        Good
- 4        Satisfactory
- 5        Poor

**13. Rate the college in terms of use of latest technology? \***

Mark only one oval

- 1        Excellent
- 2        Very Good
- 3        Good
- 4        Satisfactory
- 5        Poor

**14. Please rate the quality of teaching in the college? \***

Mark only one oval

- 1        Excellent
- 2        Very Good
- 3        Good
- 4        Fair
- 5        Poor

**15. Student counseling and guidance? \***

Mark only one oval

- 1        Excellent
- 2        Very Good
- 3        Good
- 4        Fair
- 5        Poor

**16. Improvement in soft skills, ethics, morality etc. observed by you in your ward while studying in the college? \***

Mark only one oval

- 1        Excellent
- 2        Very Good
- 3        Good
- 4        Satisfactory
- 5        Poor

**17. Environment of the college for overall development of the college \***

Mark only one oval

- 1        Excellent
- 2        Very Good

- 3        **Good**
- 4        **Satisfactory**
- 5        **Poor**

18. Accessibility of teachers for all matters of concern \*

**Mark only one oval**

- 1        **Excellent**
- 2        **Very Good**
- 3        **Good**
- 4        **Fair**
- 5        **Poor**

19. Facilities and motivation to participate in extra co-curricular activities \*

**Mark only one oval**

- 1        **Excellent**
- 2        **Very Good**
- 3        **Good**
- 4        **Satisfactory**
- 5        **Poor**

6. Suggestions if any

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-  
-----  
-

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### Teachers Feedback on Curriculum

\* Indicates required question

1. Email \*  
\_\_\_\_\_

2. Department \*

**Mark only one oval**

- Arts**

- Commerce
- Science
- Vocational

3. Qualification (Highest) \*

Mark only one oval

- Post Graduation
- M.Phil
- Ph.D

4. Teaching Experience \*

Mark only one oval

- Less than 5 years
- 5-10 years
- 10-15 years
- Above 15 years

5. Designation \*

Mark only one oval

- Assistant Professor
- Associate Professor

Please rate the following factors as you perceive them.

6. Aim and objectives of the syllabi are well defined?

Mark only one oval

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

7. Teachers get adequate time for the completion of syllabus during the year/semester? \*

Mark only one oval

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

8. Curriculum is skill oriented and develops innovative thinking? \*

**Mark only one oval**

- Strongly Disagree**
- Disagree**
- Neutral**
- Agree**
- Strongly Agree**

9. The curriculum helps in developing personality by inculcating soft skills, life and employability? \*

**Mark only one oval**

- Strongly Disagree**
- Disagree**
- Neutral**
- Agree**
- Strongly Agree**

10. The ICT infrastructure is well developed for effective teaching and learning?\*

**Mark only one oval**

- Strongly Agree**
- Agree**
- Neutral**
- Disagree**
- Strongly Disagree**

11. Do you suggest changes in the syllabus of your course to the Board of studies from your experience? \*

**Mark only one oval**

- Yes**
- No**
- Need did not arise**

12. Curriculum has relevance to real life situations, reflects current trends and practices \*

**Mark only one oval**

- Strongly Agree**
- Agree**
- Neutral**
- Disagree**
- Strongly Disagree**

13. The curriculum fulfils industrial and societal needs? \*

**Mark only one oval**

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

14. Curriculum addresses issues relevant to values and ethics? \*

**Mark only one oval**

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

15. Periodical revision of curriculum is undertaken? \*

**Mark only one oval**

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

16. There is a need for review of the syllabus? \*

**Mark only one oval**

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

6. Give some suggestions to make the syllabus employable, skill-oriented and to inculcate social values among students?

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स्वामी विवेकानंद राजकीय महाविद्यालय, घुमारवीं  
SWAMI VIVEKANAND GOVT. COLLEGE GHUMARWIN  
(AFFILIATED TO HIMACHAL PRADESH UNIVERSITY, SHIMLA)

Phone No. 01978-255551

email: gcghumarwin-hp@nic.in

Action Taken Report 2023-24

Sr. No.	Proposal prepared by IQAC in the meeting held on 22.06.2023	Action Taken Report Approved in IQAC meeting on 13.06.2024
1.	The teachers should be trained and encouraged to use the interactive panels of smart classrooms.	The Computer IT department of college organized hands on training program on How to use interactive panels in teaching learning process.
2.	The efforts will be made to provide more e-resources to the stakeholders of the institution.	The centralized library of the institution purchased new books and also subscribed e-resources for the stakeholders
3.	The institution will make arrangements for extra and remedial classes for the weak students.	After the mid term exams the remedial classes and extra classes organized by the subject teachers.
4.	Parking in the college	Parking facilities in the college has been provided
5.	Completion of path towards new academic block.	The path has been completed
6.	Establishment of proposed HPMC Juice Counter in the campus	The counter has been established
7.	Completion of renovation of existing Basketball Ground	The renovation work has been completed
8.	The institution will organize intra-college sports events in the institution.	The college organized these events during the session 2023-24
9.	The institution will make efforts to fill the vacant post of Physical Education Teacher in the college	One post of Asstt. Librarian and one post of SLA has been filled during the session
10.	The NCC, NSS, Rovers and Rangers units of the institution will organise a series of activities in the college.	These cells, societies and clubs organized a series of co-curricular and extra curricular activities during throughout session 2023-24
11.	A calendar of such activities will be prepared and followed for organising these activities in the college.	The calendar was prepared and followed by all the concerned cells
12.	A blood donation camp will be organised in the college	The college organized blood donation camp
13.	The institution will make efforts to improve the NAAC grade in the next re-accreditation cycle.	The IQAC organized workshops and the staff of the institution working efficiently in this direction
14.	Rojgar -Mela will be organised in the institution during the academic session 2023	The Career Counselling and Placement cell of the college organized placement drive and Rojgar Mela in the college
25.	Efforts will be made for the cleanliness and beautification of the campus.	The concerned committee and college administration made sincere efforts for beautification of the campus.

  
IQAC Coordinator  
SVGC Ghumarwin  
Distt. Bilaspur HP-174021

Coordinator  
IQAC  
SVGC Ghumarwin,  
Distt. Bilaspur (HP)

  
Principal  
SVGC Ghumarwin  
Distt. Bilaspur HP-174021

प्राचार्य,  
स्वामी विवेकानंद राजकीय महाविद्यालय  
घुमारवीं जिला, बिलासपुर (हि० प्र०)  
पिन-174021